

Specialist of Enterprise Level Apps, Large Scale Web Portals,

and iOS Apps & Android App Development

**Sampurna eCommerce**

Multivendor Market Place

Website, Admin & Vendor Web Portals

&

Andrid + iOS Mobile App Development

Requirement Document

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# **Feature List**

**Project Deliverables**

**Website & Web Applications**

* eCommerce Main Website for Customers
* Admin or Backoffice Web Application
* Vendor Web Application

**Mobile App**

* Android Mobile App for Customers
* iOS Mobile App for Customers

## Sampurna eCommerce Website Features – Prelogin Section

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| **Feature List of Your eCommerce Site** |
| **Online Store Site** |
| **Home Page**   * Banners Carousel * Major product sections, product categories, * Featured Products block to highlight certain products * Latest Products block to showcase new arrivals * Popular Products block to display fastest moving items * Marketing or Highlights Blocks * Product Display with image, price, discount offer & Add to Cart button |
| **Product Category Page**   * Display all category products * Left side Filters for   + Sub-Category,   + Different Sizes,   + Price Range,   + Product Colours,   + Brands,   + Main Product Attributes, etc |
| **Product Details Page**   * Complete Product details like  - product description,  - multiple product images in carousel,  - material, care instructions,  - colours,  - actual price, discount offers,  - product features and  - add to cart facility |
| **Blogs Page**   * List of Blogs * Single Blog detailed page |
| Contact Us Feedback |
| About Us Page |
| Privacy Policy |
| Terms & Conditions |

## Sampurna eCommerce Website Features – Post Login Section

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| **Feature List of User Login** |
| **Website Security** |
| **SignUp / Register User** Email Verification: Send OTP on Email.  Mobile Verification: Send OTP on Mobile Number |
| Login Screen |
| Forgot Password OTP goes to Email/Mobile and allow user to reset his password. |
| **User (Customer) Personal Area** |
| Show My Profile |
| Edit My Profile |
| View and manage Order History (review your purchases) |
| Show Order details on click of each order item |
| Account Setting - Login & security settings |
| **My WishList** |
| Click Wishlist icon to add the product to wishlist |
| Remove products from wishlist |
| If product is out of stock and added to user's wishlist, send email notification to user when product comes to stock. |
| **Order Management** |
| **Shopping Cart**   * Smart & dynamic shopping cart with Auto-Price-Update facility as quantity changes. * No Need to refresh/update the cart. * Cart with multiple products, instant quantity increase or decrease feature * Total Cost, Tax, Shipping Cost, Discount, Coupon Code addition. |
| **Delivery process**   * Add Shipping Address * Add Contact Details * Select Payment Method |
| **Detailed Invoice or Order Summary** |
| **Payment Gateway Integration** Credit Card / Debit Card / Net Banking / Wallet |
| Show Payment Receipt when Payment is Successful Show Failure Message when Payment is Failed. |
| Cash on Delivery Option - To Bypass the Payment Gateway |
| Order Confirmation Page |
| My Orders - List of all Orders for the logged in Customer. |
| **Return Product Mechanism** |
| Return single product from any Order |
| Deduct amount from sales / change status to cancel or fail |
| Remove product from delivery boy tasks (if product is undelivered) |
| Remove task from status management |
| Once Admin approves the Return product, add product to stock inventory |
| Show Cash Balance Amount in User's account |

## Sampurna eCommerce - Admin Web App Features

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| **Admin Side Features** Admin portal will be separate site than eCommerce site |
| **System Security** |
| SignUp / Register User  Email Verification: Send OTP on Email.   Mobile Verification: Send OTP on Mobile Number |
| Login Screen |
| Forgot Password  OTP goes to Email/Mobile and allow user to reset his password. |
| **General** |
| Admin Dashboard |
| **Product & Category Management** |
| Add new Category & Sub-Category |
| Add new Product form |
| Bulk Product & Images Upload Facility |
| List of all Products with Stock information |
| Edit & Delete Product Details |
| Publish/Draft/Unpublish status maintenance for products |
| Facility to make product Exclusive and/or Featured One |
| Inventory Management - Quantity In Hand report |
| **Shipping Management** |
| Delivery Agency (Courier Service) Master Form |
| List of Delivery Agencies (with edit & delete facility) |
| Allocate Shipments to Delivery Agencies |
| Shipments Tracking List |
| Mark the Shipment as Delivered |
| When "Cash of Delivery" collect full or partial payment. Show incomplete orders from where collection is still pending. |
| **Discount Management** |
| Add % Percentage Discount to a product |
| Add % Percentage Discount to a sub-Category (& all products) |
| Add % Percentage Discount to Category (so all its subcategory & all products) |
| List of All discounts issued to products |
| Facility to exclude certain products from discounts |
| **MarketPlace (Multi-Vendor Login System)** |
| Enroll a Vendor as a System User & generate login credentials for Vendor |
| A Special Dashboard for Vendor |
| Provide Bulk Products Upload Facility or Add Single Product Thru Form |
| Inline Edit of the Product Prices(Remain with), Quantity, Discount, Title or other information |
| Inventory Management only for the Vendor |
| Reporting System only for the Vendor |
| Track of offline Payment (For vendors and buyers) |
| request for withdrawal of money to admin |
| **Reporting System - Admin** |
| Sales Report - Daily, Weekly, Monthly, Yearly & Date Range Report |
| Product wise Sales Report |
| Category & Sub-Category Sales wise |
| Customer wise Sales Report |
| Stock Inventory Report |
| **User Management** |
| List of all users with filters and Edit/Delete facility |
| Add New User facility for Admin |
| Block or Activate User |
| Change Role of the User |
| Terminate / Cancel User Account |
| Bulk Users Management |
| Reset user Password facility for Admin |
| Add New Role |
| List of Roles |
| Edit/Delete Roles |
| **Store Configuration System** |
| Store Basic Information |
| Store Multiple Locations |
| Store Bank Details |
| Tax Rates Entry |
| **Notification Module** |
| Receive mail after Registration (User, Admin) |
| Forgot password mail (User) |
| Receive mail when order is placed with order details (User, Admin, Vendor) |
| Receive mail when there is change in order status (User, Vendor) |
| Receive mail when order is shipped & completed (User, Vendor, Admin) |
| Mail for proving reviews & rating (User, Vendor, Admin) |
| Receive mail when order is cancelled by the user (vendor, admin) |
| Receive mail when requested amount is approved by the admin (vendor, admin) |
| **Product Rating System** |
| Rate product - 5 Star Rating |
| Comments/reviews of users on particular products |
| Reply to particular comment of product |
| Like' comment, 'Report Abuse' |
| **Content Management** |
| Add New Content Page using a Microsoft Word-like content editor. Allow to upload images and remove images. |
| view Content Page. |
| Edit Content Page using a Microsoft Word-like content editor. Allow to change or remove the images. |
| List all the Content Pages. Along with Active inActive faclity. |
| Sort & Search Content Pages. |
| **Vendor Management** |
| Add New Vendor |
| Edit Vendor Information |
| Delete Vendor Information |
| List of All Vendor |
| Sort & Search Vendors |

## Sampurna eCommerce - Vendor Login Web Application

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| **Vendor Web App Features** Vendor portal will be separate subdomain than other sites |
| **System Security** |
| SignUp / Register User Email Verification: Send OTP on Email.  Mobile Verification: Send OTP on Mobile Number |
| Login Screen |
| Forgot Password OTP goes to Email/Mobile and allow user to reset his password. |
| **General** |
| Vendor Dashboard |
| **Product Management** |
| Add new Product form |
| Bulk Product & Images Upload Facility |
| List of all Products with Stock information |
| Edit & Delete Product Details |
| Publish/Draft/Unpublish status maintenance for products |
| Inventory Management - Quantity In Hand report |
| **Shipping Management** |
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| Add % Percentage Discount to Category (so all its subcategory & all products) |
| List of All discounts issued to products |
| Facility to exclude certain products from discounts |
| **Reporting System - Vendor** |
| Sales Report - Daily, Weekly, Monthly, Yearly & Date Range Report |
| Product wise Sales Report |
| Category & Sub-Category Sales wise |
| Customer wise Sales Report |
| Stock Inventory Report |
| Settlement Reports (Summery & Detailed Report) |
| **Product Rating System** |
| Comments/reviews of users on particular products |
| Reply to particular comment of product |